

As MCS investigators work with motor carriers to improve large truck and bus safety and ultimately reduce crashes through the CSA program, they are providing valuable feedback from each of our regions. Below is a list of best practices various motor carriers have implemented that help provide innovative solutions to improve industry and roadway safety.

### **CSA Best Practices**

- Carriers require drivers to take written exams on a monthly basis that cover everything from hours of service to maintenance.
- Carriers display driver's CSA scores for all drivers to see on a regular basis. This alerts drivers to change their behaviors so as not to be listed as a red flag driver.
- Several carriers have established a fine schedule for drivers for any roadside inspections that result in maintenance violations that should have been notated at the driver's pre-trip inspection.
- Regular safety meetings that discuss how drivers affect the company's CSA percentages in each BASIC.
- Incentives for violation-free roadside inspections.
- Implement the ideas and concepts presented through the Safety Measurement Cycle.
- Carriers should embrace and fully understand CSA which will help the carrier to implement changes and encourage drivers to support change.
- Carriers should monitor SMS often and take immediate action.
- Create an incentive plan for drivers to perform at their best.
- Carriers that have a commitment to safety and a great attitude toward CSA generally have lower percentages in each BASIC.
- Carriers should gain ability to access the driver's FIT for their company.
- Use PSP in hiring process.
- Carriers are encouraged to communicate with other carriers and enforcement personnel.